

# Trauma-Informed Care: The Role of the Health Care Provider

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National Health Collaborative on Violence and Abuse  
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NHCVA Trauma-Informed Care Webinar

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Carole Warshaw MD

# **Why Address Trauma in Health Care Settings?**

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# Trauma is Pervasive

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## **National Co-morbidity Study: N=5,877**

- Lifetime trauma exposure
  - >60% men; >50% women

## **ACE Study: N = 17,377**

- 10 Categories of childhood trauma
  - 63% at least one; 25% two or more; 20% >3

## **Trauma in Urban Primary Care: N=509**

- 16 categories of trauma
  - 79%; 65% exposed to more than one category

# What Do We Mean by “Trauma”?

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**Individual Trauma:** Trauma is the **unique individual experience of an event or enduring condition**, in which:

- The individual experiences, witnesses or learns about a threat to life or to his or her psychic or bodily integrity (or to a loved one)
- The individual’s coping capacity and/or ability to integrate his or her emotional experience is overwhelmed

## **Collective Trauma**

- Cultural and historical trauma can impact individuals and communities across generations

# Trauma has Significant Health & Mental Health Consequences

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- **GBV** increases risk for mental health and substance abuse conditions (89% MH condition if experience 3-4 types)
- **Women** are 2x as likely to develop PTSD & depression after trauma exposure; 4x as likely to develop PTSD symptoms in the context of IPV
- **IPV/trauma survivors** have higher rates of asthma, DM, IBS, STDs, HIV, autoimmune disorders, stress sx, pregnancy complications & injuries
- **Adverse childhood experiences** increase risk for health, MH & substance abuse problems as adults

# Adverse Childhood Experiences Study

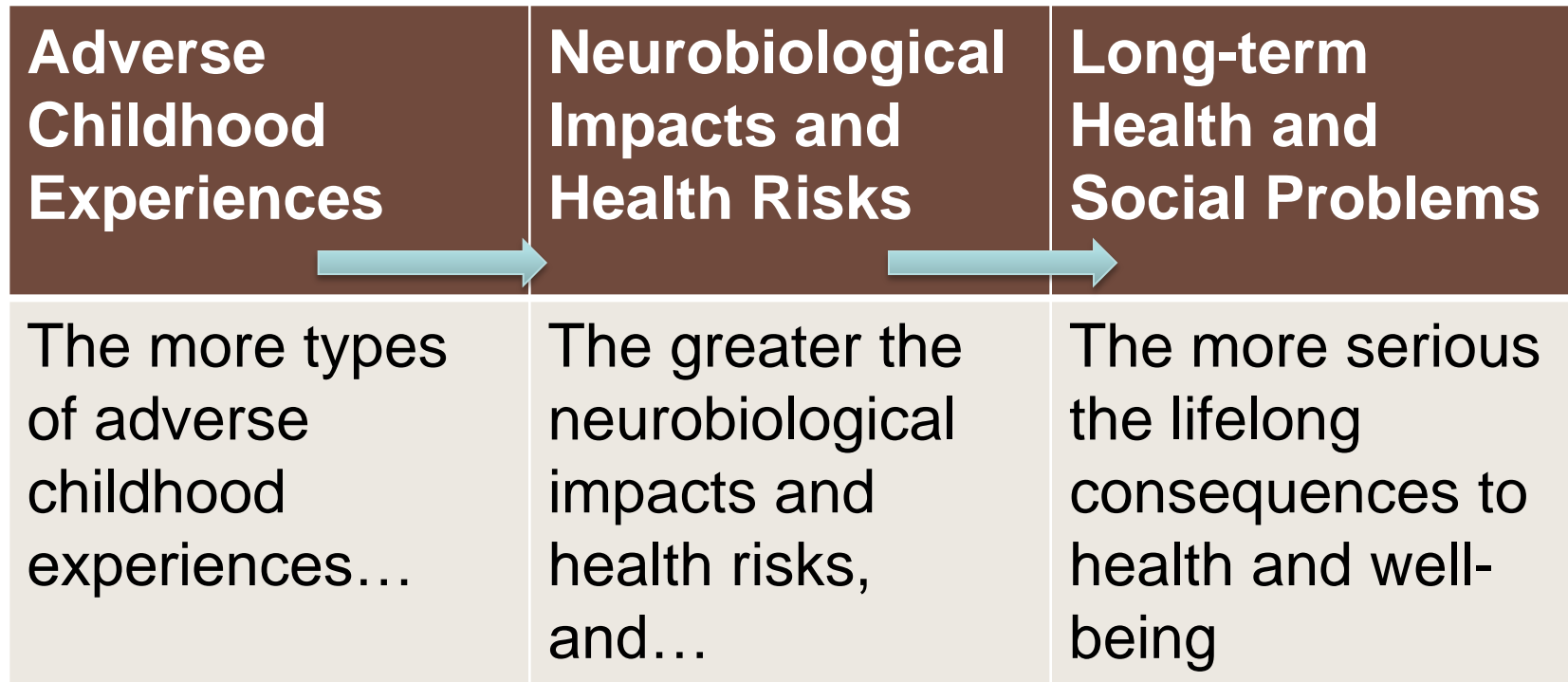
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**N=9,508 & 17,337 Adults in HMO**

Physical, Sexual, Psychological abuse & neglect, Witness violence toward mother, Household members with substance abuse, Suicide Attempts or Incarceration, Loss of parent (separation/divorce)

- **Dose response between # of experiences &:**
  - Alcoholism, Drug abuse, Depression, Smoking, IPV
  - Poor health, 50 or more sexual partners, unintended pregnancy, obesity and physical inactivity
  - CHD, CA, liver disease, skeletal fractures, COPD
  - Psychiatric hospitalization, suicide attempts, hallucinations
  - Any ACE increased suicide risk by 2-5X

# Adverse Childhood Experiences Study: Cumulative Impact; Key Role



Felitti, V.J., Anda, R. F., et. al., 1998



# Neurobiological Effects of Trauma: Impact on Health & Mental Health

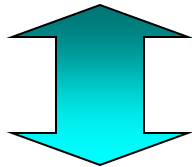
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- **Profound and persistent alterations in physiologic reactivity & stress hormone secretion:**
  - ✓ **Arousal:** Noradrenergic dysregulation, RAS, locus coeruleus
  - ✓ **Hormonal systems:** Enhanced reactivity and negative feedback inhibition of HPA axis
  - ✓ **Memory, learning and emotions:** Hippocampus & Amygdala, mPFC
  - ✓ **Dissociation:** Cortical inhibition of limbic system
  - ✓ **Mood:** Serotonergic activity
  - ✓ **Pain:** Endorphins
  - ✓ **Gene Expression & Neurostructural Changes:** Pathways, synapses, micro-architecture, dendritic density,
- **Alterations in social, cognitive & affective circuits**

# Experiencing the Traumatic Effects of Abuse Increases Risk for Victimization

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- **Batterers use MH & substance abuse issues to control their partners**



- **Stigma, poverty, discrimination & institutionalization compound these risks**

- Control of meds
- Coerced overdose
- Control of supply; Coerced use; Coerced illegal activities
- Control of treatment
- Undermining sanity, credibility, parenting & recovery
- “She was out of control”

## **WHY DOES THIS WORK?**

- Reports of abuse attributed to delusions
- Symptoms of trauma misdiagnosed as MI
- Assumptions re: good parenting
- Internalized stigma
- Self-medication/coping strategies/coercive control

# Trauma & DV

## Reduce Access to Services

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- **Trauma can affect access to services**
  - Avoidance of trauma triggers
  - Reluctance to reach out when trust has been betrayed
  - Retraumatization in clinical settings
- **Need for DV- and trauma-informed services**
  - Without a trauma framework, services can be retraumatizing
  - Without a DV framework, services can be unsafe

# How is a Trauma Framework Helpful?

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- **Normalizes human responses to trauma**
- **Shifts our conceptualization of symptoms**
  - Injury model; Symptoms as survival strategies
- **Integrates multiple domains/multidimensional approaches to healing**
- **Attends to impact on providers & organizations**
- **Incorporates social justice/human rights perspective**

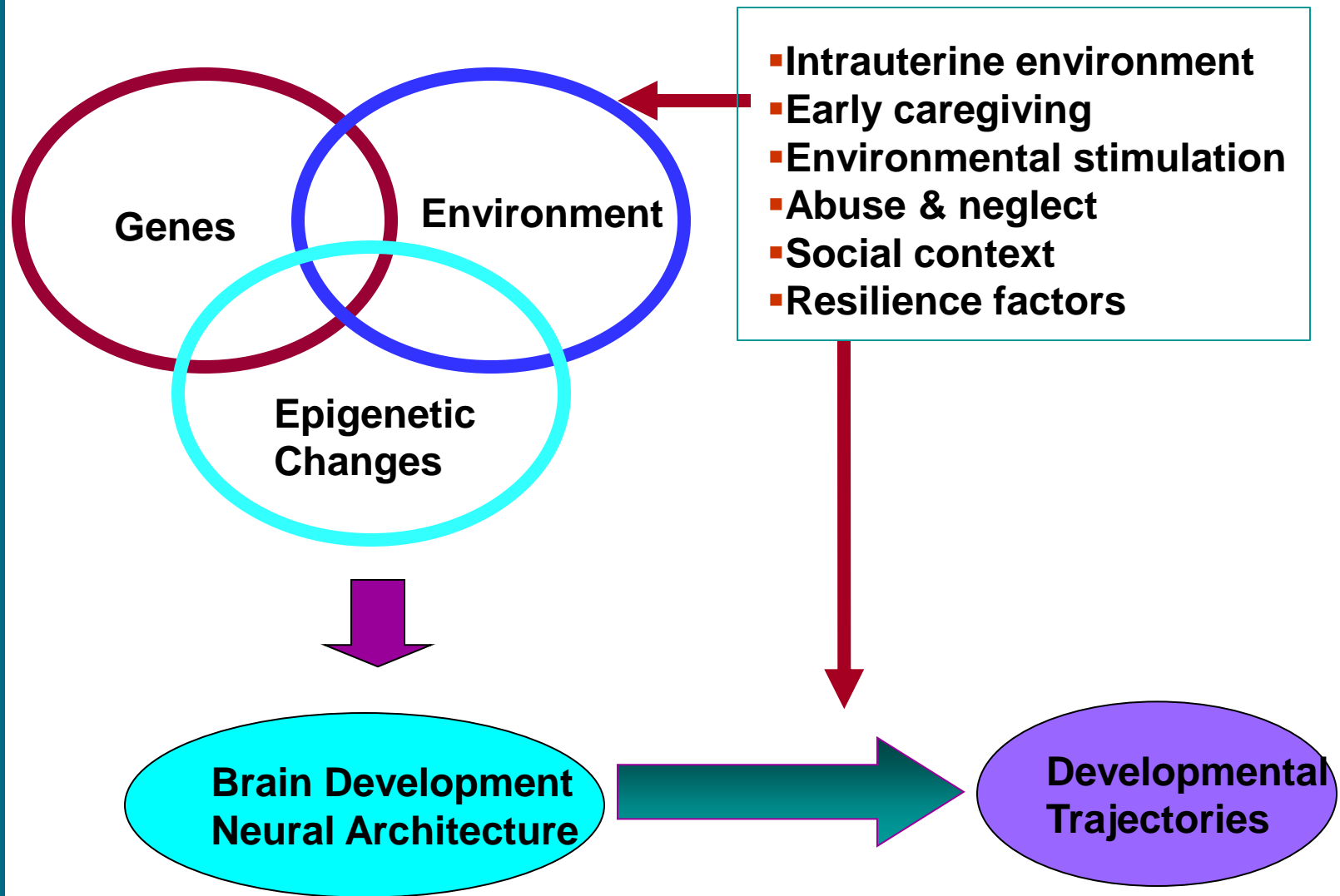
# Trauma Theory:

## Evolving Understanding of Trauma & Its Effects

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- **1980's PTSD**
  - Injury model
  - Symptom constellations
- **1990's Complex Trauma**
  - Borderline reframe; multiple domains
  - Development, attachment & parenting
  - PTSD + co-morbidities vs. dysregulation
- **2000's Neuroscience Research**
  - Circuits & pathways; neuroplasticity
  - Gene X environment interactions

# Trauma, Development & Nature-Nurture Interplay



# Psychophysiological Effects of Trauma:

## Importance of Early Attachment Relationships

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- **Model for future relationships & trust**
- **Important source of resilience & ability to manage stress**
- **Template for developing self-regulating, integrative & empathic capacities**
  - Optimal, tolerable & toxic stress; Learning brain vs. survival brain
- **Active throughout life**

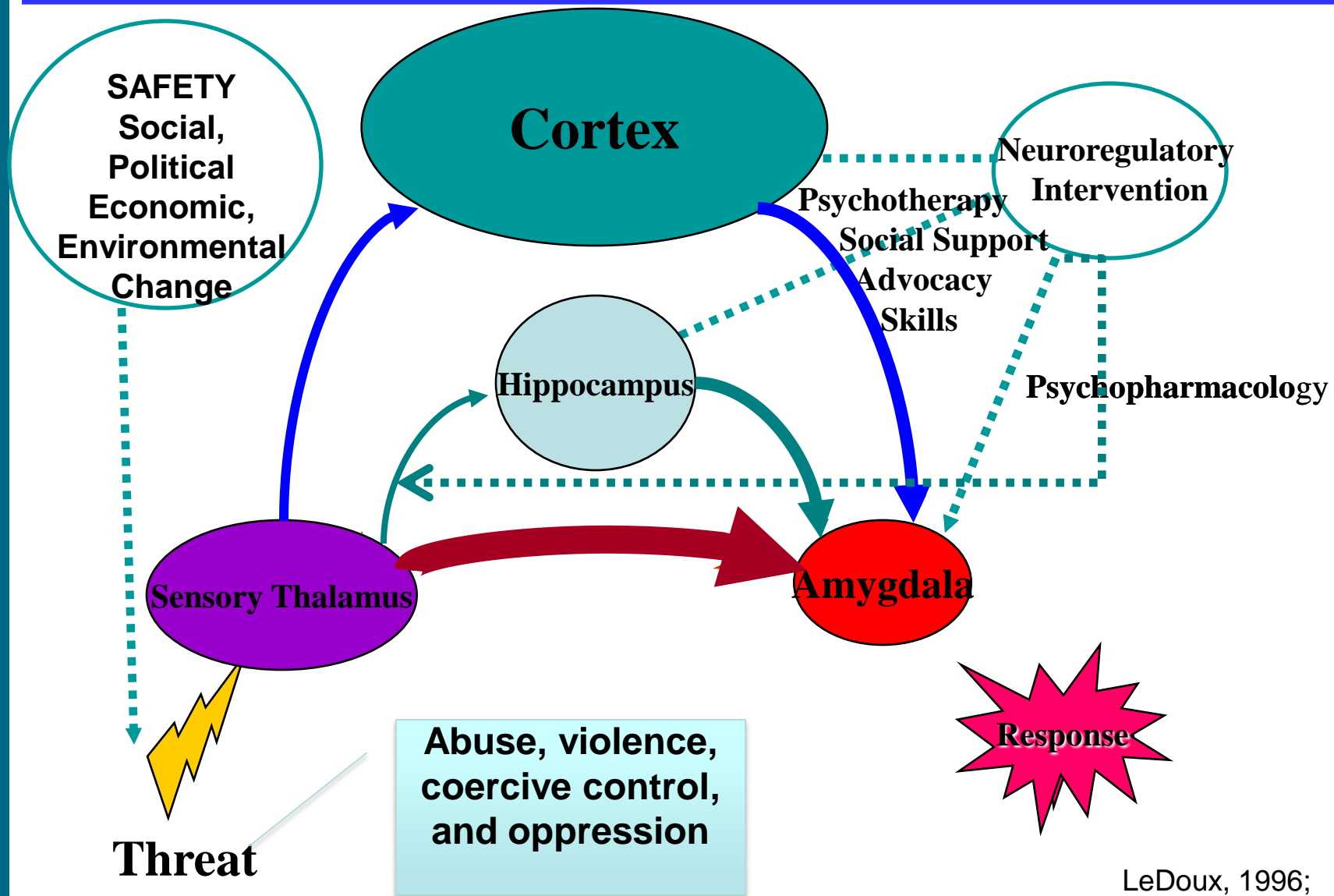
# Complex Trauma: How this can affect us as adults

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- **Trusting other people**
  - Harder to reach out for or respond to help
- **Trusting oneself**
  - Solve problems, exercise judgment
  - Take initiative, thoughtfully plan
- **Capacity to manage internal states** in ways that do not create other difficulties or increase risk
- **Social support and other resilience factors** can counter these effects; quality of interactions is critical



# Trauma & Dysregulation: How Does this Translate & What Helps?



LeDoux, 1996;  
Bassuk, 2007

# How Does Understanding Trauma & DV Improve Clinical Practice?

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- Understand survivors' responses in context
- Respond in more helpful & empathic ways
- Offer more effective treatment
- Understand our own responses and their potential impact & need for org. support
- Recognize role of social context & coercive control

# Creating Trauma-Informed Services

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- **Recognize pervasiveness & impact of trauma**
  - On survivors, on staff, on organizations
- **Reduce retraumatization**
  - Physical & emotional safety: Attend to environment; prepare for trauma triggers
  - Counteract experience of abuse
- **Facilitate healing, safety & well-being**
  - Quality of interactions, attention to safety, culturally relevant, evidence-informed/evidence-based intervention and treatment
- **Attend to impact on providers**
  - Reflective supervision; nurturing empathy



# **Trauma-Informed Practice & Trauma-Specific Treatment**

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# Trauma-Informed Practice: Attending to Trauma & Its Effects


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- **Impact of stress/trauma on survivors**
  - Responses as adaptations; Trauma themes; Neurobiology & development
- **Impact of stress/trauma on providers**
  - Vicarious Trauma; Compassion Fatigue
  - Burnout; Responses to survivors
- **Impact of stress/trauma on organizations**
  - When our organizations are under siege, we can inadvertently create traumatizing experiences or environments for survivors and staff

# Trauma-Informed Service Environments

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- **Physical & Sensory Environment**
  - Welcoming, Inclusive; Culture and Gender Responsive
- **Relational Environment:** Restoring dignity and emotional safety; Countering abuser control
  - Respectful caring connections; Empowering information
  - Clarity, consistency, transparency, choice & shared control
  - Focus on strengths & resilience
- **Clinical Environment**
  - Examine policies & procedures, adaptation, flexibility
  - Emotional safety planning & accommodation



# **Working with Survivors Experiencing the Mental Health or Substance Abuse Effects of DV or Other Trauma**

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## **Issues to keep in mind**

# Trauma-Informed Practice: Attend to Issues of Power in Clinical Interactions

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## Survivors

- Potential for re-injury
- Attunement to power dynamics.

## Providers

- Need to tolerate range of painful feelings
- Need to be aware of our own responses



# Universal Precautions: Anticipate and Prepare for Trauma Triggers

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## ■ **Medical Procedures**

- Pap smear or pelvic exam; L&D, mammograms, breastfeeding, ultrasound gel
- Catheterization, Intubation, IV insertion
- Laryngoscopy/endoscopy/colonoscopy/MRI/CT
- Surgery, anesthesia, recovery room

## ■ **Chaotic sensory environment; Gender-related concerns**

## ■ **Relational triggers**

- Closed room; Having to disrobe, Masked and gowned providers, Being touched, False reassurances, Lying down, lying still

# Trauma-Informed Approaches: Attend to Responses & Process of Assessment

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- Establish trust, rapport, safety, comfort, time, referral sources
- Normalize and prepare: sensitivity, patience, shared control
- Attend to impact
- Be mindful of trauma responses
- Respond empathically to disclosures
- Discuss strategies for dealing with impact

# Ask about Mental Health & Substance Abuse Coercion

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- Has your partner ever used substance abuse or mental health issues against you?
- Has your partner blamed you for his/her abusive behavior by saying you're the one who is "crazy" or an "addict?"
- Has your partner deliberately done things to make you feel like you are "going crazy" or "losing your mind?"
- Has your partner threatened to take your children away because you are receiving substance abuse or MH treatment?
- Has he/she ever forced you to use substances, take an overdose, or kept you from routines that are healthy for you?
- Has your partner ever tried to control your medication, or access to treatment? Has he/she actively undermined your sobriety/recovery?

# Facilitate Healing & Recovery: Implications for Trauma Treatment

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Healing from interpersonal trauma involves restoring safety, connections, capacities, trust, dignity, respect, meaning & hope and managing dysregulated neurophysiology.

Elements include:

- Physical and emotional safety
- Empowering Information, collaboration & choice
- Building on strengths & resilience
- Enhancing affect regulation and interpersonal skills
- Establishing safe, supportive relationships
- Reintegration and rebuilding
- Incorporating role of culture, community & spirituality

# Trauma Treatment in the Context of DV

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- PTSD treatment targets specific symptoms
- Complex trauma treatment addresses multiple domains
- Most trauma treatment models focus on past abuse
- Few are designed for survivors still under siege
- Some evidence-based treatments for PTSD can be harmful in context of complex trauma and/or ongoing abuse
- Women experiencing DV often excluded from clinical trials

# Trauma-Specific Treatment

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## ■ PTSD Treatment

- Robust evidence base: CBT, PE, EMDR
- Emerging evidence: Mindfulness-based interventions, Mind-Body therapies, Virtual therapies

## ■ DV + PTSD Treatment

- 9 RCTs but evidence still limited: Modified CBT, yoga-based therapy; often out of the relationship

## ■ Complex Trauma Treatment

- EBPs for less severe complex trauma (Hybrid)
- Consensus Phase-Based for Complex trauma: Evidence-based modalities embedded in relational, developmental matrix
- Combined trauma & substance abuse treatments

# Treatment Models for Complex Self-Dysregulation: Hybrid Models

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- Affect regulation and interpersonal skills training prior to introducing exposure techniques
- Current stressor experiences and more recent memories serve as vehicles for examining and dealing with interpersonal difficulties and problematic emotions
- Emphasis on therapeutic attachment as a vehicle for enhancing survivors' capacities for self-regulation

# Complex Trauma Treatment: Consensus-Based Phased Approach

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- **Building Alliances:**
  - The quality of the therapeutic relationship
- **Co-creating Safety and Stability**
  - Physical and emotional; DV safety planning; skill building; affect regulation and interpersonal skill development
- **Working Through Trauma:**
  - Acknowledgment, re-experiencing, grieving, acceptance, integration
  - Not abreaction
- **Reconnecting and Rebuilding:**
  - Cultivating self- and relational-development



# Conclusions

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- Trauma is pervasive and has long lasting effects on health, mental health and development
- Trauma can affect our ability to access to health care services
- Trauma-informed approaches and trauma-specific treatment can mitigate these effects. The quality of our interactions and ongoing support are key.
- Early intervention and prevention are critical. Health care providers can play central role
- Attention to social context and conditions that perpetuate abuse are essential to reducing abuse & violence and its impact across generations

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